HIDING SPACE

Terms & Conditions

WHO WE ARE:
Hiding Space - 9 Trim Street /4-5 Westgate Buildings
Registration Number: 1163627
VAT Number: 310611659

RESERVATIONS & DEPOSITS:

- Flexible Rates – No deposit required, free cancelation or amendments up to 72 hours prior to arrival date.
- Early Bird / Advance Purchase rates – Full pre-payment required at the time of booking. 100% deposit will be processed when this rate is booked. Payments are non-refundable. Reservations can be amended once up to 14 days prior to the arrival date. If the new date chosen is at a higher rate the difference will be due at the time of amendment. Any cancellation will result in 100% cancellation fee charged.
- Terms for special offers and promotions may vary – please refer to your booking confirmation.
- Your final bill can be settled by debit or credit card upon arrival. We do not accept American Express; however, all other major cards are accepted.

AMENDMENTS / CANCELLATIONS:

- Free changes can be made up to 48 hours before arrival, subject to reservation terms
- Transferable deposit option – only valid on Early Bird / Advance Purchase rates with more than 14 days' notice.
- Should circumstances arise beyond our control we reserve the right to offer an alternative of accommodation.
- The hotel reserves the right to change the tariff at any time without prior notification.
- If you need to cancel a reservation within 48 hours prior to the arrival date the full amount may be charged.

PERSONAL PROPERTY:

- The hotel accepts no responsibility for loss or damage to personal possessions. We kindly remind our guests that personal belongings are left entirely at the owner's risk. As we do not have secure storage facilities on-site, we recommend keeping your valuables with you during your stay.

OTHER:

- Should you require directions to the property, please contact us and our team will gladly send them over to you.
- We want every guest to enjoy their stay at Hiding Space. If you have any accessibility or medical needs, we kindly ask that you read our Accessibility Statement before finalising your reservation. This guide is designed to help you determine if our self-servicing apartments are suitable for you. Please note that if you choose to book after reviewing this information, Hiding Space cannot be held responsible if the accommodation does not meet your personal requirements.
- We do allow Dogs in our apartments but please do ensure that you let us know prior so we can allocate a suitable apartment.
- Errors and omissions excepted.

LONG STAY GUESTS:

- If you are staying with us for more than 7 nights, you will be issued an alternative set of Terms and Conditions.